

State of New Hampshire
OFFICE OF PROFESSIONAL LICENSURE AND CERTIFICATION
ENFORCEMENT DIVISION
7 Eagle Square
Concord, N.H. 03301-2412
Telephone 603-271-2152

Lindsey B. Courtney
Executive Director

Jessica F. Kallipolites
Director



To: Board of Pharmacy
From: OPLC, Division of Enforcement
Date: 11/8/2022

Reference: Initial Report of Loss (attached)

Licensee: Cheshire Medical Center, License No. 0069
580 Court Street
Keene NH

Issue:

Enforcement received the attached NH Controlled Drug Loss Form from Cheshire Medical Center.

Enforcement recommends reviewing this report with Cheshire's monthly report at the next board meeting. Enforcement will defer to the Board's discretion to determine if further action is required.



State of New Hampshire Board of Pharmacy
 Office of Professional Licensure & Certification
 7 Eagle Square - Concord, NH 03301
 Tel.: (603) 271-2152 | Website: www.oplc.nh.gov/board-pharmacy

NEW HAMPSHIRE CONTROLLED DRUG LOSS FORM

NH Pharmacy Rule Ph 703.03 requires the pharmacist-in-charge or pharmacist on duty report any theft or significant controlled substance loss within 1-business day to the Board of Pharmacy. Complete both pages of this form and submit to Board via mail to address listed above (attention Pharmacy Enforcement) or email to Pharmacy.Compliance@oplc.nh.gov **(PLEASE NOTE: Faxes are no longer accepted)**

<input checked="" type="checkbox"/> Initial Report of Loss <input type="checkbox"/> Final / 30-Day Report on Loss	
<input type="checkbox"/> Revision to Initial Report of Loss – Date Initial Report Sent To Board: _____	
Name & Address of Pharmacy Cheshire Medical Center 580 Court St Keene NH 0341	NH Pharmacy Permit Number 0069 <hr/> DEA Number AE0443010 <hr/> Pharmacy Phone Number 603-354-5454 ext 2948
Name of Pharmacist-In-Charge: Matthew Borden PharmD BCCCP	Name of Pharmacy District Manager:

Date of Loss	Number of Losses by Pharmacy In Past 2 Years	Type of Theft or Loss:
10/27/2022	2	<input type="checkbox"/> Night Break-In <input type="checkbox"/> Customer Theft <input type="checkbox"/> Lost In Transit <input type="checkbox"/> Armed Robbery <input type="checkbox"/> Employee Theft <input type="checkbox"/> Misfill / Overfill / Miscount <input type="checkbox"/> Shortage in Mft / Supplier Bottle <input checked="" type="checkbox"/> Spillage / Accidental Disposal / Destruction <input type="checkbox"/> Residual Viscous Liquid from Stock Bottle Unrecoverable or Liquid Measurement Issue

Describe Reason (or Suspected Reason) for Loss (Field Cannot Be Left Blank or Marked N/A):
 See attached

If armed robbery, was anyone: Killed? <input checked="" type="checkbox"/> No <input type="checkbox"/> Yes – How Many? _____ Injured? <input checked="" type="checkbox"/> No <input type="checkbox"/> Yes – How Many? _____	Value of Drugs Lost / Stolen \$ 11.58
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What security measures have been taken to prevent future thefts or losses?
 See attached

If Drugs Lost In Transit, Complete the Following: ↓

Name of Common Carrier:	Name of Consignee	Consignee DEA #
Was the carton received by the customer? <input type="checkbox"/> No <input type="checkbox"/> Yes	Did the carton appear to be tampered with? <input type="checkbox"/> No <input type="checkbox"/> Yes	Have you experienced a loss with this carrier before? <input type="checkbox"/> No <input type="checkbox"/> Yes

For Board Office Use Only: <input type="checkbox"/> NFA <input type="checkbox"/> CI Follow-Up Required <input type="checkbox"/> Immediate Action Required by Compliance	Initials of CCI / BA
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↓ Form Continued On Next Page ↓



Cheshire Medical Center
580 Court Street Keene, NH 03431 603-354-5400
www.cheshiremed.org

To Whom It May Concern,

Through routine dose reconciliation monitoring process, a discrepancy involving 166.2 mg (16.62 mL) of Ketamine HCl was identified. The Hospital undertook an investigation which revealed that on 10/27/22, a nurse acting within her normal course of duty removed 1 Ketamine HCl 20 mg/ml 20 ml vial from Omnicell. The nurse documented administering 33.8 mg to the patient and reported throwing the vial with remaining 166.2 mg (16.62 mL) in the trash bin inside the patient's room. Review of other controlled substance transactions by this nurse did not indicate any additional concerns with the nurse's controlled substance handling. Diversion is not suspected.

With regards to corrective actions:

We have counseled and re-educated the nurse on proper waste procedure for controlled substances. In addition, we are working to ensure the Omnicell is displaying the appropriate information to the nursing staff to remind them of the wasting documentation requirements for the Ketamine HCl 20mg/ml 20ml vial.

Thank you,

A handwritten signature in black ink, appearing to read "Matthew Borden".

Matthew Borden PharmD, BCCCP
Pharmacist in Charge
Cheshire Medical Center
mborden@cheshire-med.com

